Meeting called to order at 10:16. Members in attendance Barbara Bracco, Linda Cautero, Ginny Keller, Denise Waite Milykovic and Sarah Quinn. Also in attendance were Josh Grant, Tom Nurney, Jim Shea and new committee member Susan Terrana.

Minutes of November 13, 2013 meeting were approved as corrected.

Initial discussion was held explaining to Susan how we work that we gather information and come back use that information to offer suggestions to management. It was also explained the difficulty and necessity of “balancing” activities to make them fun but try to reach that “break even” point as well. Susan asked about activities where residents would host activities as the River Club (similar to where she lives up north) but Josh explained that liquor would have to be served by our staff under our liquor license so the River Club here is a different situation than where she lives. Linda brought up the concern again of meeting over the summer to make sure we did not let issues drop.

OLD BUSINESS

Review of Monthly Events

**Dueling Pianos.** Josh reported everyone he talked to loved it. Linda said she had a lot of comments that it was too loud during dinner. Others felt it was a great presentation. Those who were at the tables closest to the stage certainly found it very loud and those farther away did not find it quite as loud. Also, it was supposed to be a dinner show and therefore it was expected to be loud and those who didn’t expect it to be a dinner show were the ones who thought it was too loud. However, the show ended on a good note in that everyone enjoyed the show once dinner was over. Most members felt the food was outstanding. There was only one comment about the Cajun influence. However, the menu was posted ahead of time and it was promoted as Cajun. Linda suggested there should be two choices on the menu.

**Singles reception.** Reaction was excellent. The turn out was better than expected. There were people at the event who had never been to the club. There was a sign up list with the idea that it would be distributed among those who attended to allow them to communicate with each other following the event.

**Thanksgiving.** The dinner was a sell out. Linda commented there were empty tables. Josh said we will look at how we timed the tables for next year. We were trying to allow families to have time to enjoy their families as they had their dinner. We will look at ways to perhaps maximizing our space better to accommodate more people. There were comments about the buffet table that it should not look like the food needs to be replaced...there were times when the food should have been replaced sooner.

**Wellness Wednesday.** This was our first attempt. The food was really good and the presentation was really good. The first tables were served really quickly but then the service got backed up and service became really slow. Tom said a la carte is a learning curve and timeliness is a priority and the food needs to be out faster. The wait staff was getting frustrated. We’ll get better!

**Birthday Bash.** Denise said her experience was that the soup was salty and the beef was chewy and tough.
Calendar Review

We still have some openings for the holiday dinner buffet. We are not having the joint luncheon with the golf club on the 20th. They may have the event at their club. Cheeseburger in Paradise, January 4; Dancing under the Stars, February 22. For the Dancing Under the Stars we have hired an 8 piece band with a raised stage and rented the outdoor heaters in case the evening is cool. Dress code will not apply that evening and denim will be allowed. We are looking at doing something casual the evening of March 29 perhaps karaoke and pizza, no determination has been made yet.

Linda said she had received requests from residents that we get DJs that play different types of music for the dances. There was discussion that the DJs we have presently do play different genres of music but they select music according to the audience and they have played the River Club a number of times and respond to the requests. It’s difficult to make everyone happy.

NEW BUSINESS

Current Issues
Josh then distributed a discussion sheet (attached to minutes) of issues with making reservations for special events. There are a number of options to discuss to make reservations for special events open to all residents on an equal basis and available to the most residents possible. We need to be consistent in how we make the reservations available to we need to publicize the procedures far enough ahead of time to let all residents have equal chances to book these events. One change is that residents will only be able to book one table and all names for the table will need to be provided at the time the reservation is made. The reservations will be made on line two hours prior to them being made either by phone or in person. There was a lengthy discussion of the options to make the reservations process fair to all residents. Also, no guests could be included in the reservations for the first 24 hours to make sure that residents were given the first opportunity for seats to special events. As we provide good entertainment, there is more and more demand for seating and we must allow our residents first access to those seats. In the past, we have been lenient on cancellations; we will no longer be able to tolerate last minute cancellations because we have such a long wait list for these special events. Josh will communicate the new changes to all residents as soon as possible and we will keep the policy as fair as possible and enforce policy.

Management Update
Josh reported the access system was activated this morning. The waiver form was updated and residents who wished to sign the updated form were free to sign the new updated form when they picked up their passes. Jim Shea said other facilities like the YMCA have the same waivers as we have. There are always “what if” concerns and the CDD has a liability insurance policy.

Committee Member Comments

Denise said she was surprised we had raised the cost of the New Years Eve despite the lack of Oysters. Josh said it had been raised but the open bar time had been extended and premium liquors added. Susan commented though that the New Years Even several years ago was $100 so this is not an expensive price.

Meeting was adjourned at 12:27.